

Global TeleMD™

HEALTHCARE AT YOUR FINGERTIPS

At GeoBlue, we know life is demanding. With so much to juggle, finding the healthcare you need, when you need it, should be easy. In addition to a global network of doctors and facilities, we've teamed up with Teladoc Health to bring you Global TeleMD, a smartphone app that provides access to international doctors by telephone or video call. This service is included in your medical plan and is not subject to a co-pay, coinsurance or deductible.



All at the Touch of a Button

- ✓ Global network of doctors
- ✓ Medical guidance and consultations
(for non-emergencies)
- ✓ Same-day virtual appointments, available 24/7
- ✓ Multiple language options
- ✓ Consultation notes sent directly to your phone
- ✓ Prescriptions and referral letters
(subject to local regulation)

Just What the Doctor Ordered

With **Global TeleMD**, you can speak to a doctor at a time that fits your student's schedule without worrying about holidays or personal commitments. And because the consultation notes are stored securely on the app, they're ready to share with your student's primary doctor.

Let's Get Started

Global TeleMD requires the main profile owner to be age 18 or older. An authorized person from the school will register and create the main profile.

1. Download the Global TeleMD app to your device
2. Register for the service and create a profile
3. Enter Access Code when prompted
4. After completing your profile, you can set up access via a four digit pin number or activate Touch ID or Face ID if available on your device
5. When requesting a video appointment or a phone call for the first time for a student, you will need to add the student as a dependent. Instructions for this process are available separately.



Telemedicine services are provided by Teladoc Health, directly to members. GeoBlue assumes no liability and accepts no responsibility for information provided by Teladoc Health and the performance of the services by Teladoc Health. Support and information provided through this service does not confirm that any related treatment or additional support is covered under a member's health plan. This service is not intended to be used for emergency or urgent treatment medical questions.

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